

Accesibilidad del Votante

Resultados de la Encuesta

**Red de la Comunidad del Condado
Maricopa**

30 de Julio, 2013



Agenda de la Reunión

Creación de la Encuesta

Distribución de la Encuesta

Alcance

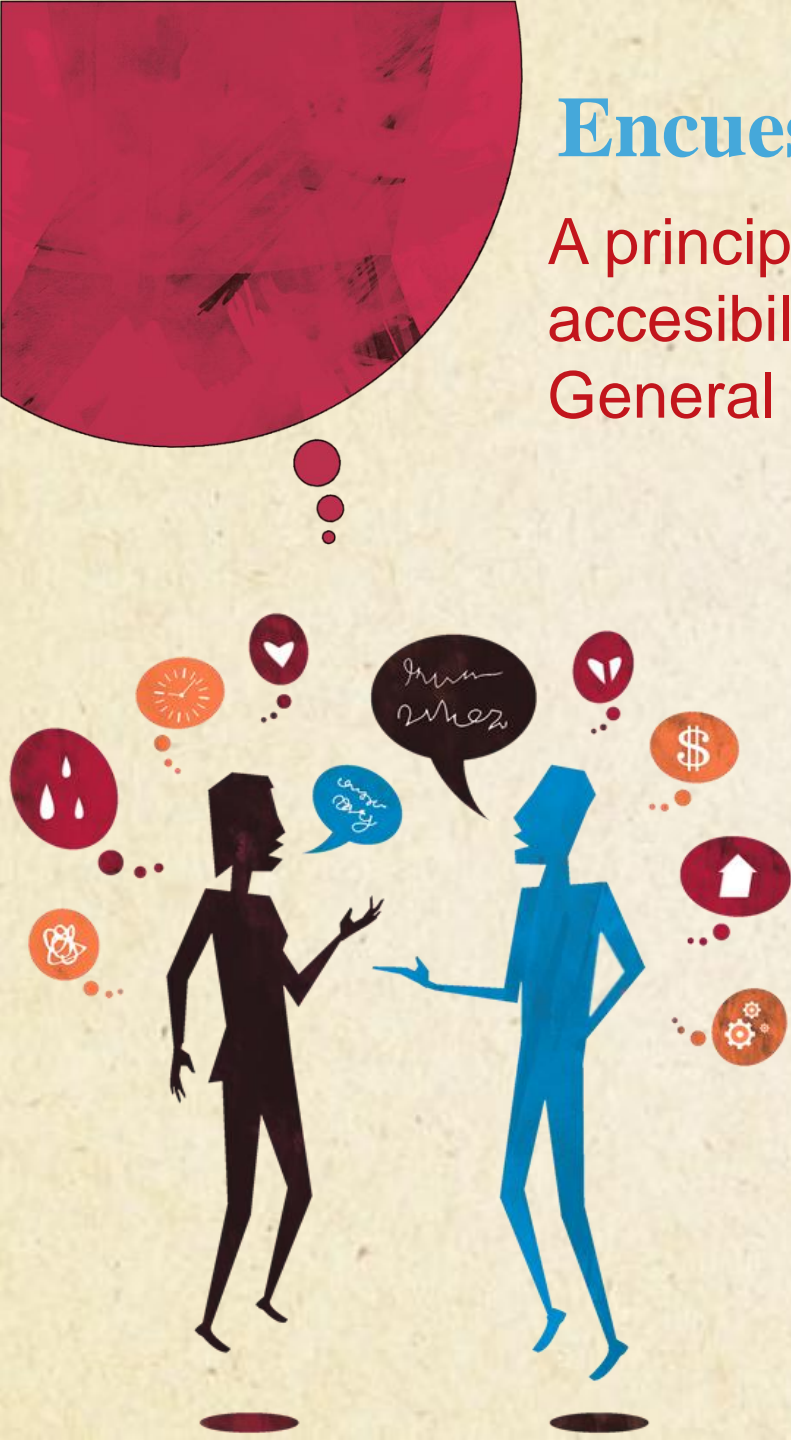
Resultados de la Encuesta

Conclusiones

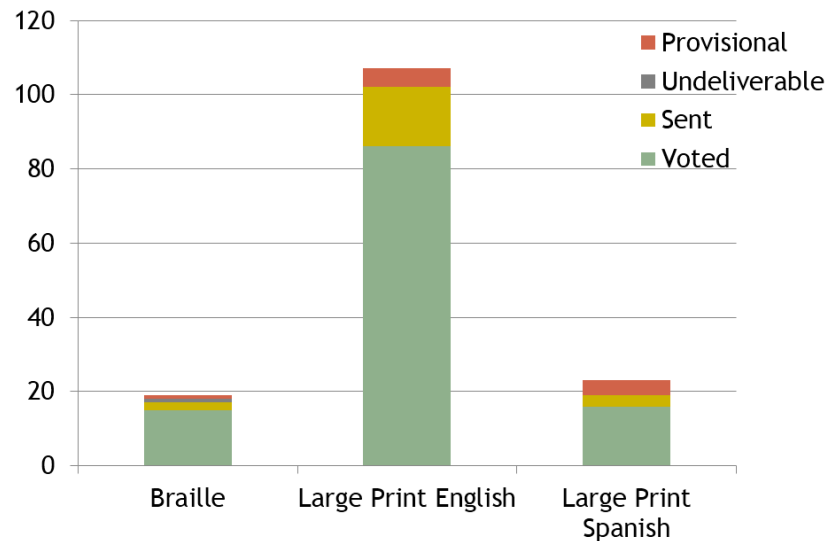


Encuesta de Asistencia al Votante

A principios de esta primavera discutimos la accesibilidad de votantes en la Elección General 2012.

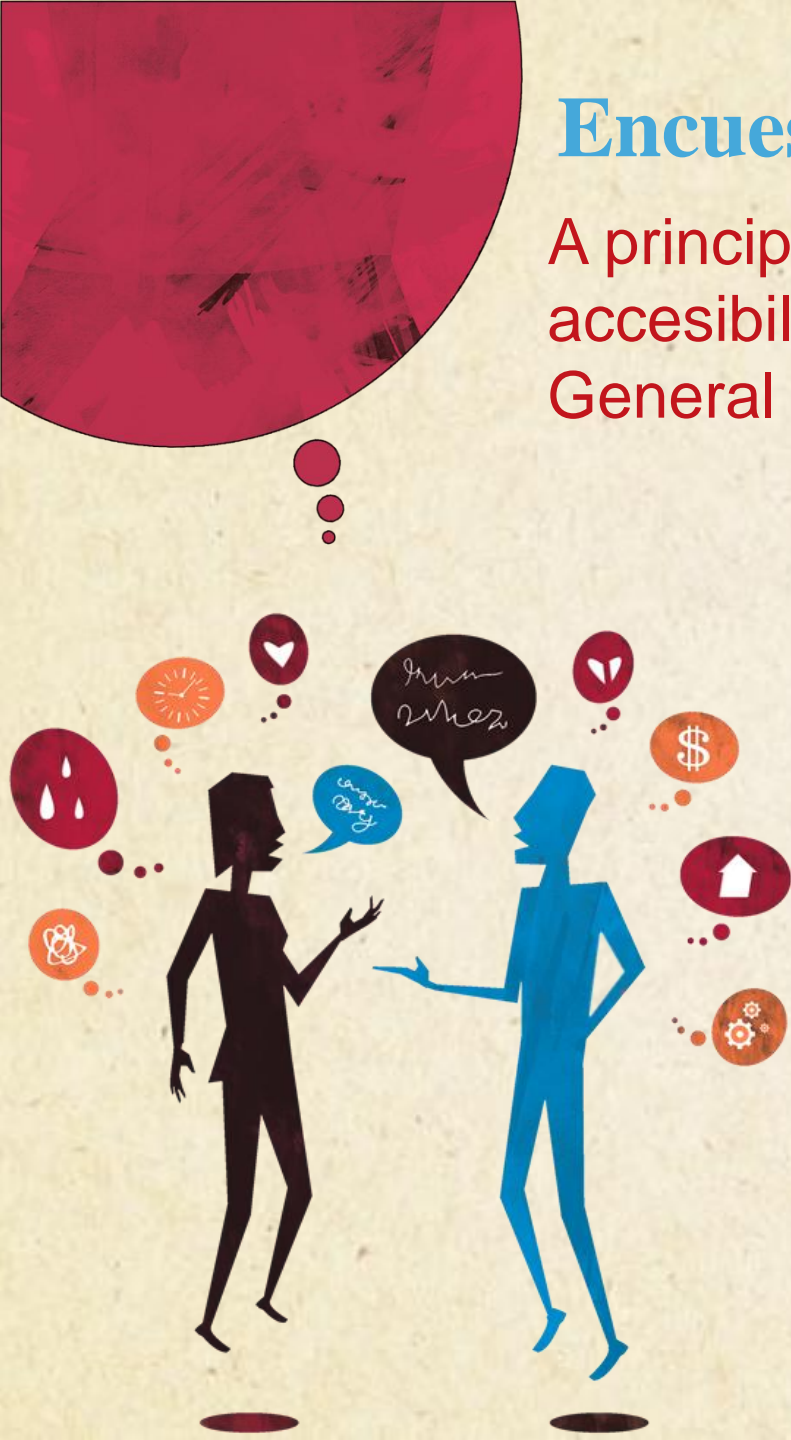


GENERAL 2012
ALTERNATIVE FORMAT TURNOUT

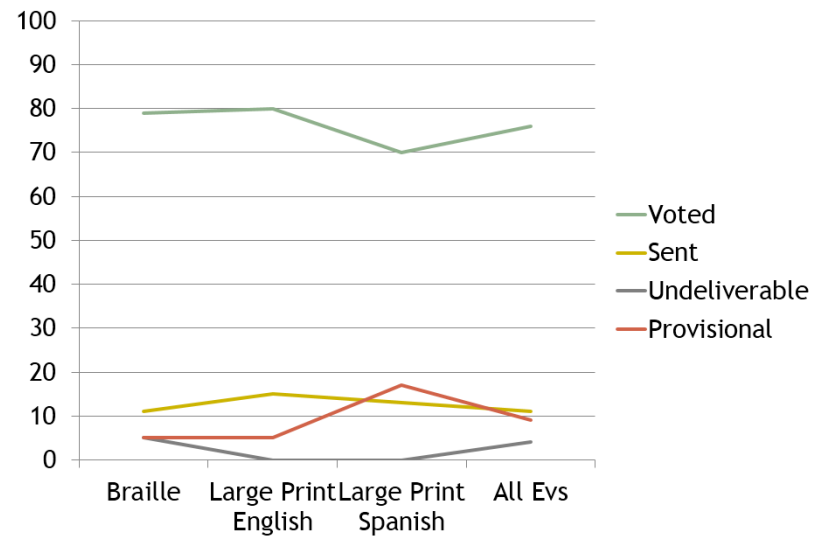


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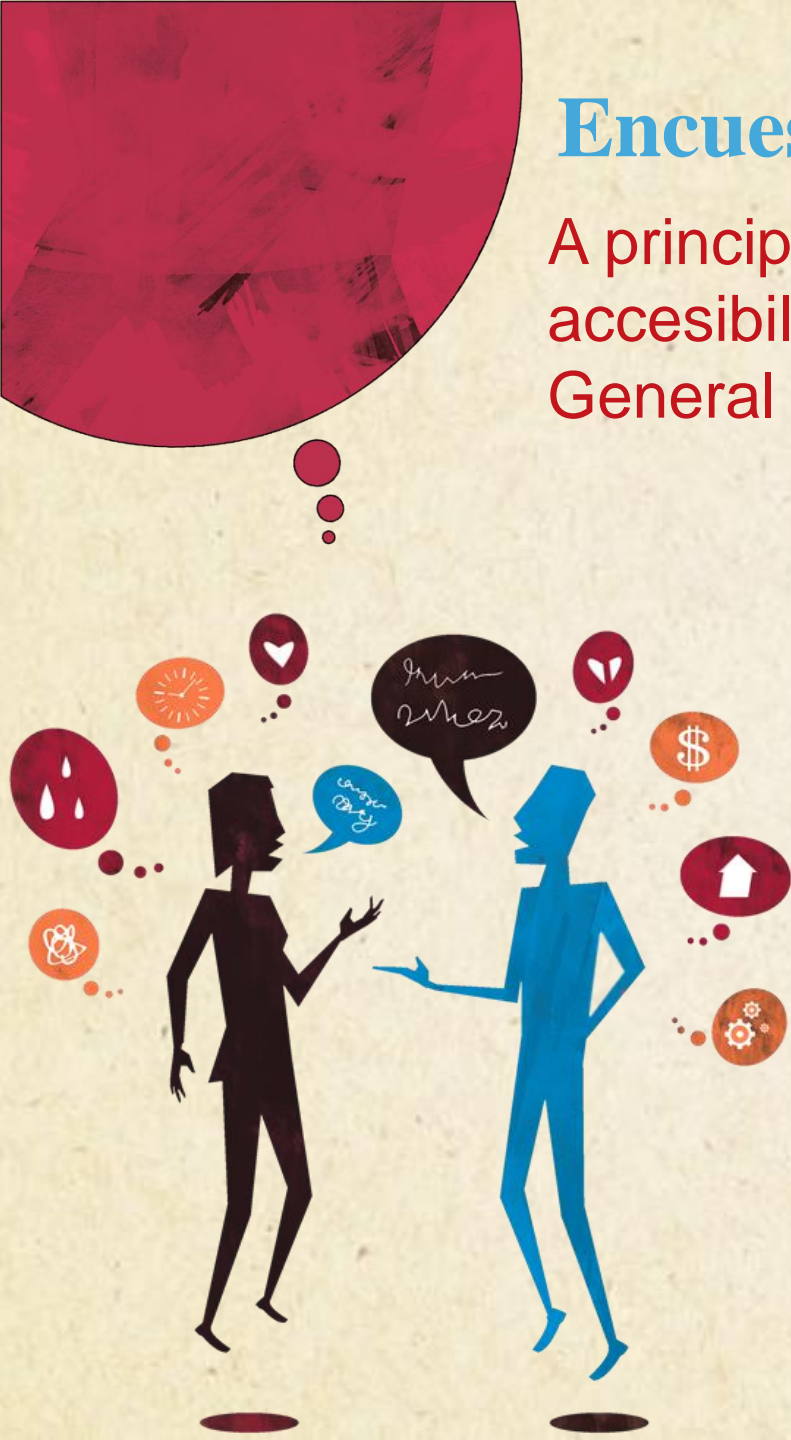


GENERAL 2012 ALTERNATIVE FORMAT TURNOUT

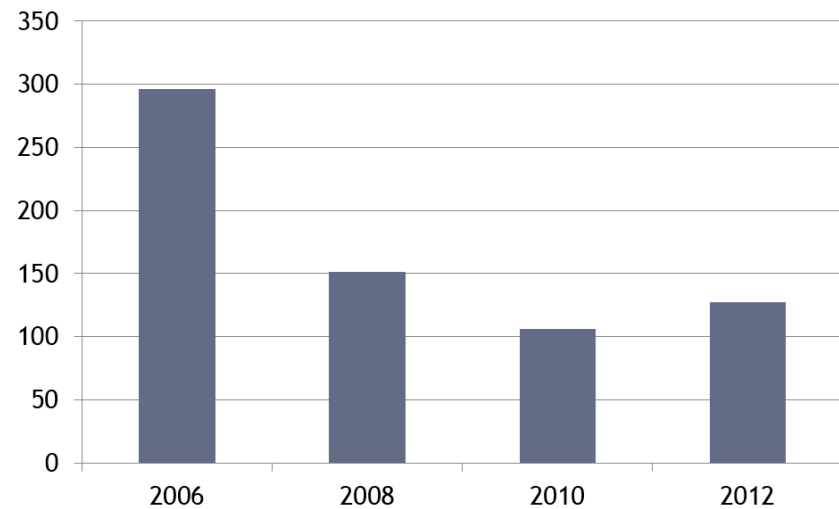


Encuesta de Asistencia al Votante

A principios de esta primavera discutimos la accesibilidad de votantes en la Elección General 2012.



NUMBER OF VOTES CAST ON EDGE





Encuesta de Asistencia al Votante

En aquel momento hablamos de preguntas que se utilizarían para crear una encuesta en línea para que los votantes la completen para asesorar al Departamento sobre cómo servir mejor al público:

OUTREACH 2013: SURVEY

- ◉ Later this Spring we will also be emailing out a voter survey which we will ask you to forward to your constituents.
- ◉ There will be 5 Sections:
 - Voter Information
 - Voting Behavior
 - In-person Voting Experience
 - Vote by Mail Voting Experience
 - Voting Information

Voter Assistance Survey

In an effort to identify how well the voters of Maricopa County are being served, we are conducting this survey. Please distribute it widely by forwarding the link to any voters you know who may utilize the various assistance services that MCED offers. Although all voters need assistance at times in knowing what ID to present, how to mark the ballot, ensuring that they are in the correct polling location etc., this survey uses the term assistance in a more narrow focus to address voters who either need an alternative format, curbside voting, the Edge touchscreen voting equipment, or someone to aid them in physically marking their ballot.

Encuesta de Asistencia al Votante

En aquel momento hablamos de preguntas que se utilizarían para crear una encuesta en línea para que los votantes la completen para asesorar al Departamento sobre cómo servir mejor al público:




SURVEY: VOTING BEHAVIOR

2. Voting Behavior


- a. If you are a voter who needs assistance or an assistive device, would you say you
 - i. Vote in every election you are eligible for
 - ii. Vote in the Presidential Elections only every 4 years
 - iii. Vote in the Federal Elections every 2 years
 - iv. Vote only when interested in a particular candidate or issue
- b. Do you prefer to vote
 - i. by mail (*anyone answering this will skip section 3*)
 - ii. at an early voting site
 - iii. at the polls on election day
 - iv. with assistance in my home by a Special Election Board from the Elections Department
- c. When you vote how do you cast your ballot?
 - i. Using a standard paper ballot
 - ii. Using a Large Print paper ballot
 - iii. Using a Braille ballot
 - iv. Using a touchscreen machine with Large Print function
 - v. Using a touchscreen machine with audio function
 - vi. Curbside
- d. What is your language of choice when voting?
 - i. English
 - ii. Spanish
 - iii. Tohono O'odham
- e. Are you able to vote independently, or do you have someone assist you?
 - i. Independently
 - ii. With assistance
- f. If someone assists, is that person
 - i. A friend/relative
 - ii. Election official such as a pollworker or Special Election Board member

Encuesta de Asistencia al Votante


La encuesta fué creada y los enlaces URL (en Inglés y Español) se enviaron por correo electrónico a los miembros de la Red de la Comunidad con la petición de por favor distribuir ampliamente:



Wed 5/8/2013 11:54 AM

 Tammy Patrick - RISCX
Voter Assistance Survey link

To (Rhonda.Simmons@peoriaaz.gov); Ben Lane (Ben.lane@phoenix.gov); Bender, Bev; Betsy Wise; Beverly Turner; Carmen Martinez; ...

 You forwarded this message on 7/13/2013 9:09 AM.

Maricopa County Elections Department needs your help.

We are conducting a survey of voters who have a disability/use assistive technology/require assistance in order to vote.


We are asking that you share the links below to any voters whom you know, either members of your organization or personal acquaintances. (If you have a department or division designated to ADA services or outreach within your workplace or organization, please forward the URLs to them also—the more participants we get, the better.) We will cover the survey responses later this summer.

English: <https://www.surveymonkey.com/s/MaricopaCountyVoterAssistanceSurvey>
Spanish: <https://www.surveymonkey.com/s/EncuestadeAsistenciaalVotantedelCondadoMaricopa>

Thank you again for helping us to ensure that the voters of Maricopa County are well served.

Tammy Patrick
Federal Compliance Officer
Maricopa County Elections
111 S 3rd Avenue
Phoenix, AZ 85003

tpatrick@risc.maricopa.gov

 Please consider the environment before printing this e-mail.

Encuesta de Asistencia al Votante

Una segunda solicitud fué enviada por correo electrónico a los miembros de la Red de la Comunidad con la petición de por favor distribuir ampliamente cuando se hizo evidente que no muchos votantes estaban respondiendo:



Sat 7/13/2013 9:10 AM

Tammy Patrick - RISCX

FW: Voter Assistance Survey link

To: Amina Donna Kruck (Aminak@abil.org); (Rhonda.Simmons@peoriaaz.gov); Ben Lane (Ben.lane@phoenix.gov); Bender, Bev; Betsy Wise; ...

Hate to bother you all on a weekend, but I am resending the voter assistance survey links for voters with disabilities because I need your help. The analysis of this survey is the topic of this month's meeting, but only 14 voters have completed the survey...

If your membership/constituency include voters who need or utilize voter assistance or alternative formats such as Braille or Large Print, please share the links below so that we have a valid sampling.

Thank you in advance & enjoy your weekend!

Tammy Patrick
Federal Compliance Officer
Maricopa County Elections
111 S 3rd Avenue
Phoenix, AZ 85003

tpatrick@risc.maricopa.gov



Please consider the environment before printing this e-mail.

Encuesta de Asistencia al Votante

Algunos de ustedes respondieron a la petición y reenviaron los enlaces o los pusieron a disposición de sus constituyentes /miembros a través de:

- Boletines
- Medios de Comunicación Social
- Correos Electrónicos Masivos



GRACIAS!



Gracias Scottsdale
por su inclusión en su
boletín!!

Please add subscriptions@scottsdaleaz.gov to your address book to ensure you receive our emails.

SCOTTSDALEAZ.GOV



Scottsdale Update - May 9, 2013

Tell a friend -- do you know others who would enjoy receiving Scottsdale Update? Please forward them this subscription address: <https://eservices.scottsdaleaz.gov/listserve>

GET INVOLVED

Budget talks continue; public comment welcome

There are still opportunities to comment on the proposed budget before the City Council considers its adoption on Tuesday, June 4. Dates include:

** Tuesday, May 14: Public hearing and tentative budget adoption

** Tuesday, June 4: Public hearing and final budget adoption; truth-in-taxation hearing

The city's proposed fiscal year 2013/14 budget combines a moderate increase in revenues with continued focus on efficient spending to maintain services while addressing items that have been deferred for the past several years. Overall, general fund base revenues are projected to increase by about \$6 million - or 3 percent. The proposed budget is available for review at www.ScottsdaleAz.gov/Finance.

View renovation plans for the TPC Stadium Golf Course and Clubhouse

The public is invited to view preliminary renovation plans for the TPC Stadium Golf Course and Clubhouse. The city is hosting an open house from 4:30 to 6:30 p.m. Wednesday, May 15, in the TPC Clubhouse, 17020 N. Hayden Road. Proposed golf course renovations include modifications to the golf course, golf course irrigation system and cart paths. Clubhouse renovations include updating the lobby, locker rooms, tour players' entrance and meeting rooms.

County Elections conducting survey of people requiring voting assistance

The Maricopa County Elections office is conducting a survey of voters who use assistive technology or require assistance to vote. Follow the links for more information or to fill out the survey.

** English: <https://www.surveymonkey.com/s/MaricopaCountyVoterAssistanceSurvey>

** Spanish:

<https://www.surveymonkey.com/s/EncuestadeAsistenciaalVotantedelCondadoMaricopa>



Gracias Avondale por su
publicación en Facebook!!



City of Avondale, AZ Government

July 16

Maricopa County Elections Department needs your help!

They conducting a survey of voters who have used this assistive technology to vote, if you have used this machine or know someone who has please consider providing feedback:

English: <https://www.surveymonkey.com/s/MaricopaCountyVoterAssistanceSurvey>

Thank you again for helping us to ensure that the voters of Maricopa County are well served.



Like · Comment · Share

72 people saw this post


Boost Post

Hi guys, please forward this to groups and individuals that are involved in serving, that represent, or that are individuals with disabilities. This is from the County Elections federal compliance expert asking for more responses to a survey on the assistance needs of the disabled. Only 14 people have answered the survey so far, which is no where near enough responses to inform decision making on future election and voting assistance processes for people that need accommodations. Thank you! -Alberto



Gracias MCCC por la explosión de correo electrónico!!





I sent out to a bunch of our leadership groups this morning, particularly focused on those who serve marginalized and people with disabilities.



PROTECTING ARIZONA'S FAMILY
COALITION

Gracias PAFCO por la explosión de correo electrónico!!





O'Connor House

@OConnorHouse

Continuing retired Justice Sandra Day O'Connor's legacy of solving important social, economic and political problems through civil talk leading to civic action.

Arizona · oconnorhouse.org

113
TWEETS

253
FOLLOWING

135
FOLLOWERS



Tweets



O'Connor House @OConnorHouse

3h

Maricopa County Elections needs your help with a survey of voters who have a disability/require assistance to vote. svy.mk/12LH9rG

Collapse

 Reply  Retweet  Favorite  More

1
RETWEET



9:43 AM - 24 Jul 13 - Details

Gracias O'Connor House por el tweet!!
Y la Cámara de Arizona por el retweet!



O'Connor House también lo publicó en su página de Facebook





Gracias a ABIL por enviar los enlaces también!

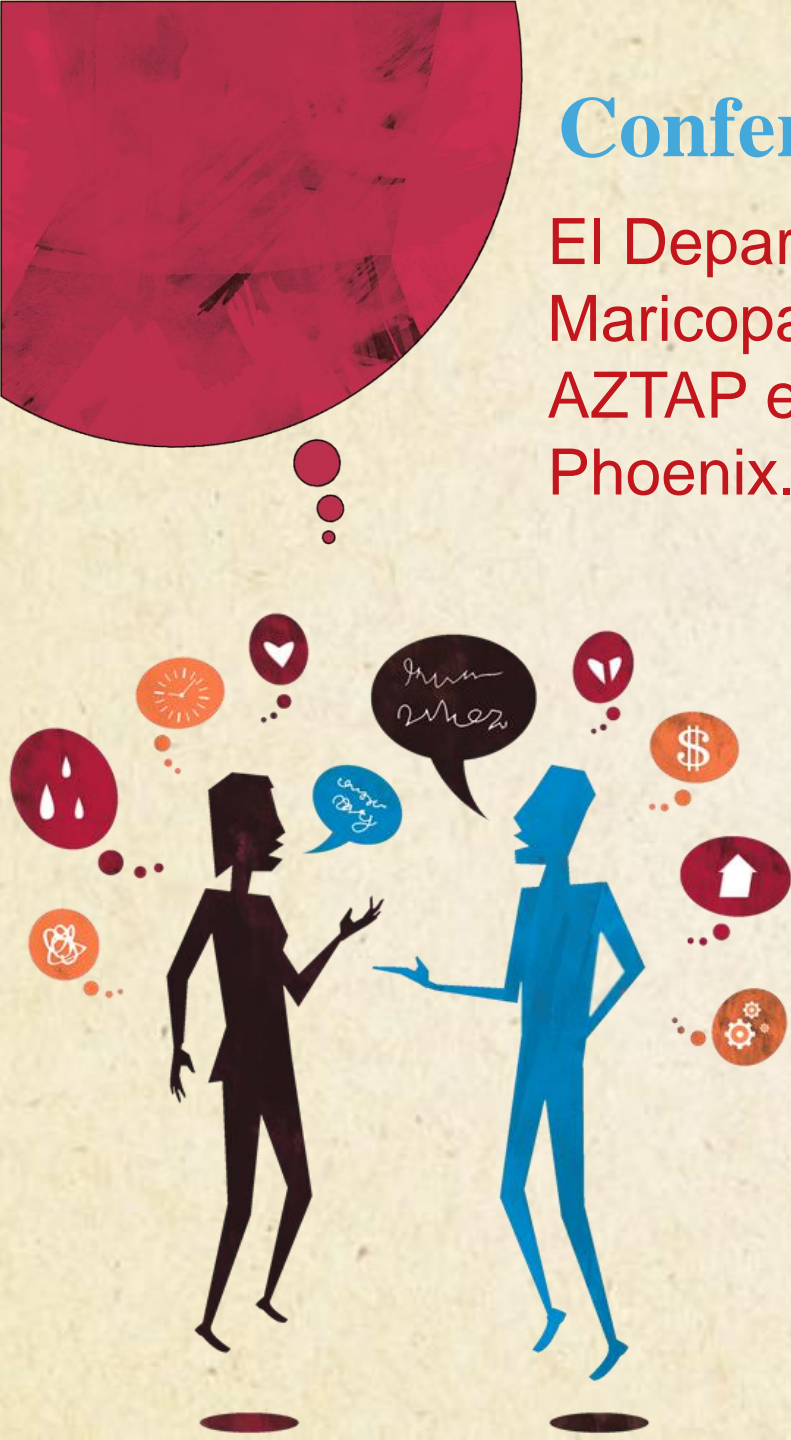


GRACIAS!

A todos los demás
que ayudaron a
correr la voz que no
sabíamos!

Conferencia de Tecnología Asistiva

El Departamento de Elecciones del Condado Maricopa participó en la conferencia anual de AZTAP el 8-9 de Julio en el Grand Resort en Phoenix.



The 15th Annual Assistive Technology Summer Institute

Assistive Technology: Catch the Wave



July 8 – 9, 2013
Arizona Grand Resort and Spa
Phoenix, Arizona

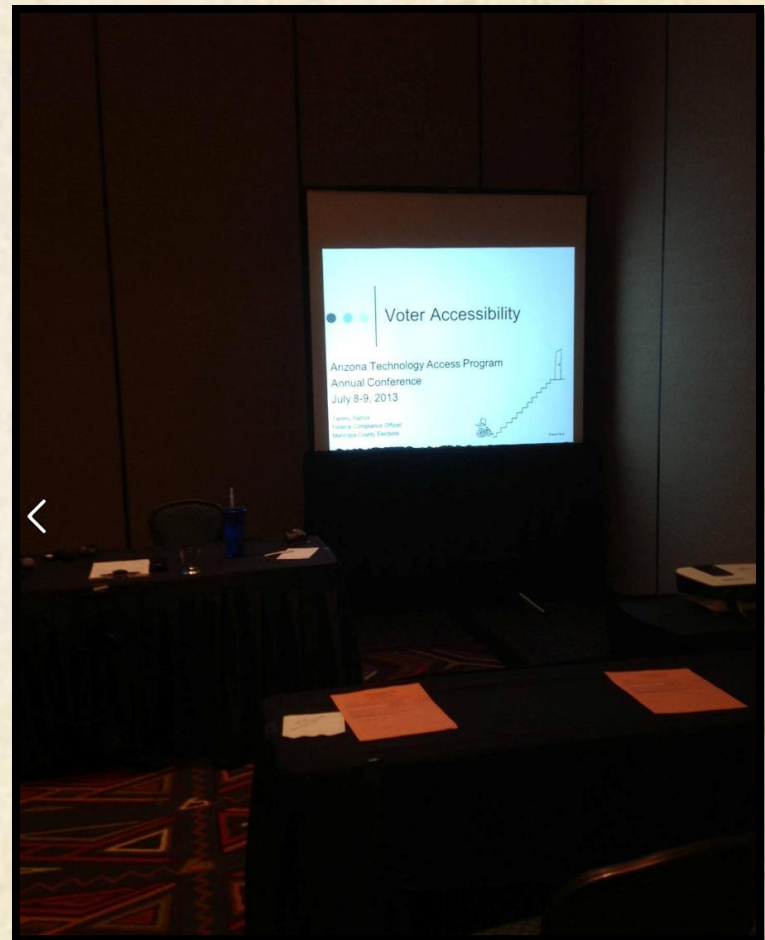
AzTAP ARIZONA
Technology
Access Program

The Arizona Department of Education
Rehabilitation Services Administration

AzTAP is a program of the Institute for Human Development at Northern Arizona University

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Conferencia de Tecnología Asistiva

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Voting & Elections: What is Available & What Improvements Can Be Made

Acacia

Presenter: Tammy Patrick

This session will cover some voting basics on how to be an informed voter in Arizona, as well as provide information on what services are available to voters. However, we want to hear from you! Have a suggestion on how to improve the voting experience by mail or at the polls on Election Day? Want to share your story? Come to this session and be part of the solution.

Key Learning Outcomes

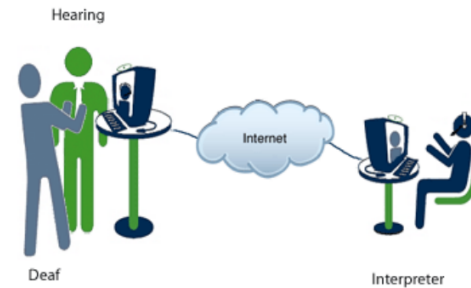
1. Voters will better understand their rights under the law and what services are available to them.
2. Voters will know where to locate information to inform their decision making.
3. The Elections Department will gather crucial feedback to ensure that we are fulfilling the needs of the electorate and potentially identify areas where solutions can be found if we have fallen short of the public's expectations

Conferencia de Tecnología Asistiva

Presentamos sobre las diversas formas en que los votantes pueden obtener información:



Access to Information



- In Maricopa, our 3 front counters offer the Deaf Link Service for instant ASL translation.
- Appointments do not need to be made, the service is available during all office hours.

Conferencia de Tecnología Asistiva

Presentamos sobre las diversas formas en que los votantes pueden votar:

Special Election Boards

- Bipartisan boards are available to come to the voter's home to assist in marking their ballot.
- Requests should be made in advance.



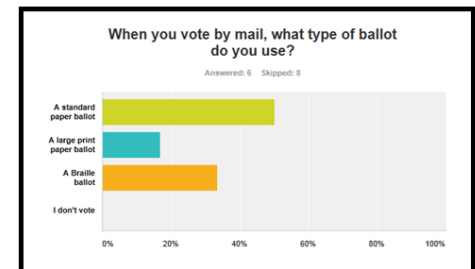
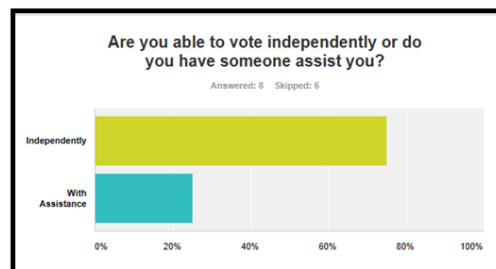
Conferencia de Tecnología Asistiva

Y les pedimos a los asistentes que también participaran en la encuesta:

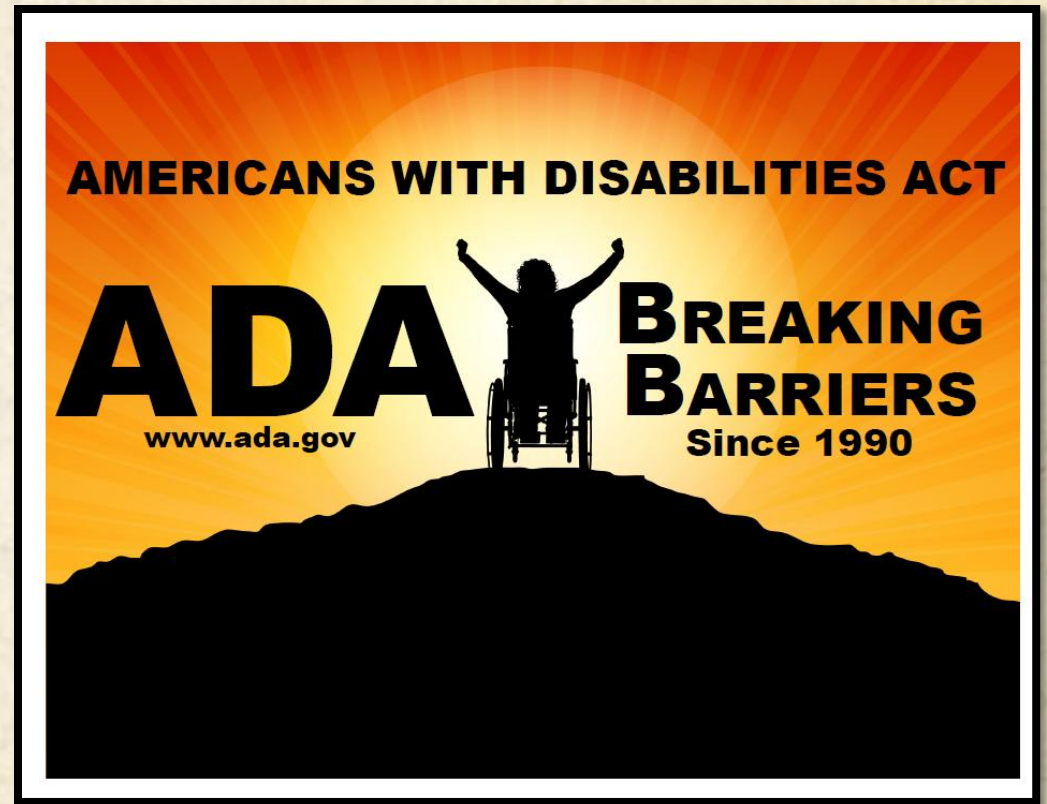
Voter Survey

- We are currently conducting an online survey on voter assistance in Maricopa County.
- To participate and have the URL provided to you, please send an email to:

tpatrick@risc.maricopa.gov



MCED también presentó en la 23 Celebración Anual de ADA el 26 de Julio. Cubrimos las recientes sentencias de SCOTUS, nueva legislación de AZ, y les pedí a los asistentes que completaran la encuesta en línea también.



La sala estaba LLENA y al menos una cuarta parte de la sala dijeron que eran votantes registrados



Resultados de la Encuesta



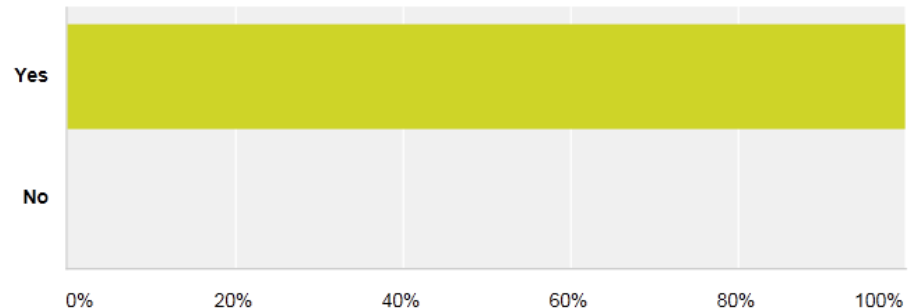
Resultados de la Encuesta

Nosotros, lamentablemente, no tuvimos muchas respuestas a la encuesta.

Sólo 28 personas completaron la encuesta en Inglés, y ninguno en Español.

Do you live in Maricopa County?

Answered: 28 Skipped: 0



Answer Choices	Responses	
Yes	100%	28
No	0%	0
Total		28

Resultados de la Encuesta

Para cada pregunta el número de personas que respondió es proporcionado con el número que la “saltaron”.

Una pregunta es “saltada” en base a la estructura de la encuesta en sí—la pregunta de seguimiento por ejemplo, además de cuando la persona que responde opta por no responder.



Answered: 3 Skipped: 25

Answered: 11 Skipped: 17

Answered: 25 Skipped: 3

Resultados de la Encuesta

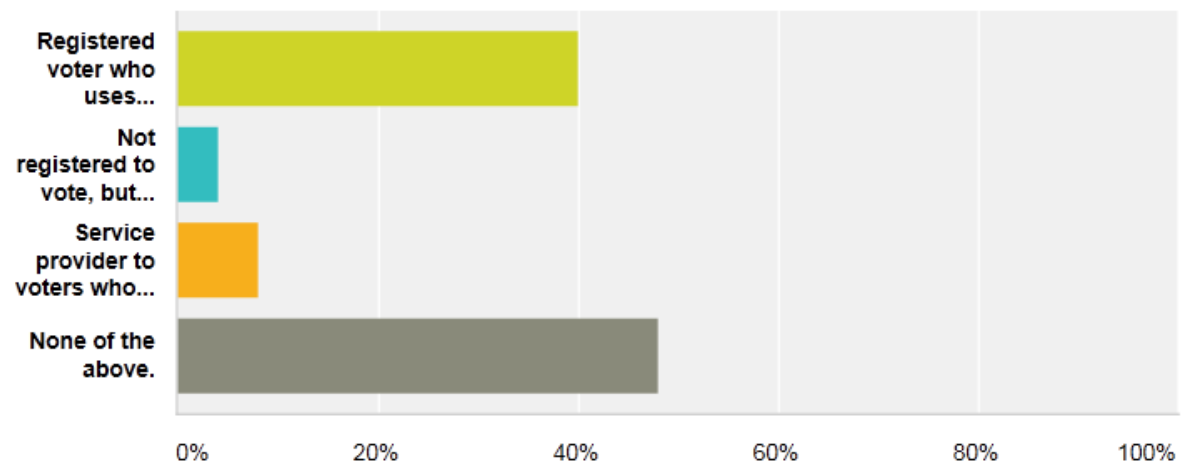
Sección Uno: El Votante



Sección Uno: El Votante

Are you a:

Answered: 25 Skipped: 3



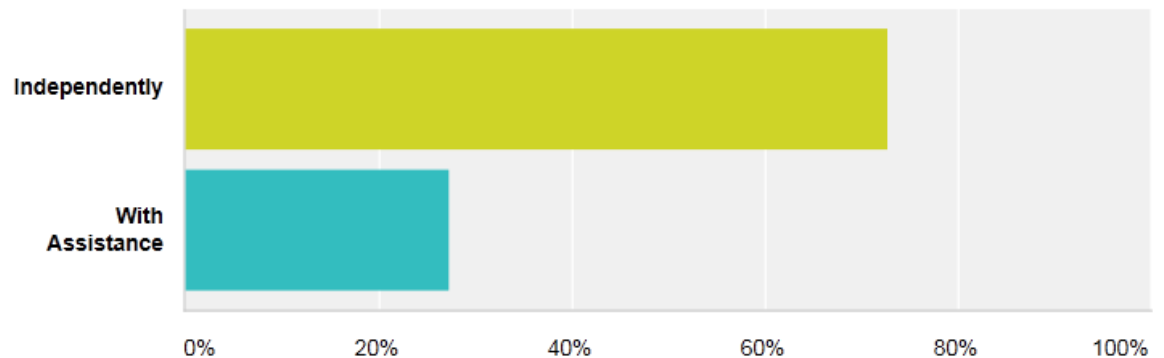
Answer Choices	Responses	
Registered voter who uses assistance, an assistive device, or alternative format?	40%	10
Not registered to vote, but would need assistance or an assistive device if registered?	4%	1
Service provider to voters who need assistance or an assistive device to vote?	8%	2
None of the above.	48%	12
Total	25	

Esta es una encuesta sobre asistencia, pero el grupo mas grande fué “ninguna de las anteriores”

Sección Uno: El Votante

Are you able to vote independently or do you have someone assist you?

Answered: 11 Skipped: 17



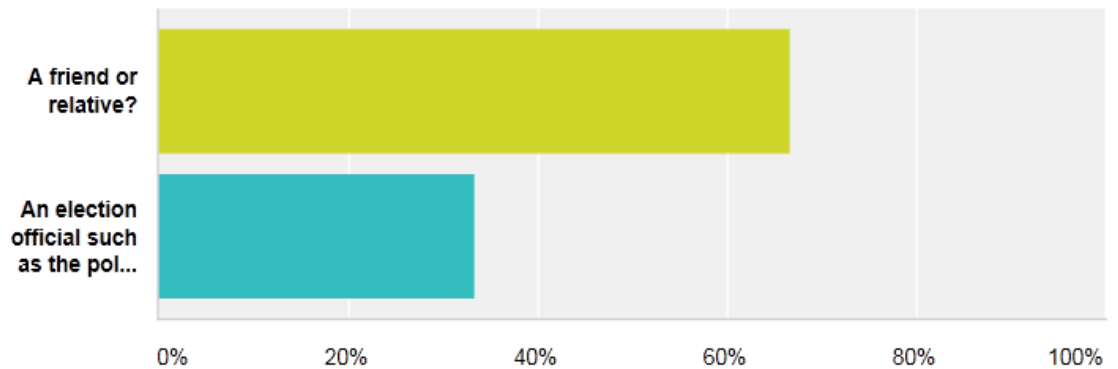
Casi 3 de 4 votantes
votan
independientemente

Answer Choices	Responses	
Independently	72.73%	8
With Assistance	27.27%	3
Total		11

Sección Uno: El Votante

If someone assists you in voting, is that person usually

Answered: 3 Skipped: 25



Answer Choices

Responses

A friend or relative?

66.67% 2

An election official such as the poll worker or a Special Election Board worker?

33.33% 1

Total

3

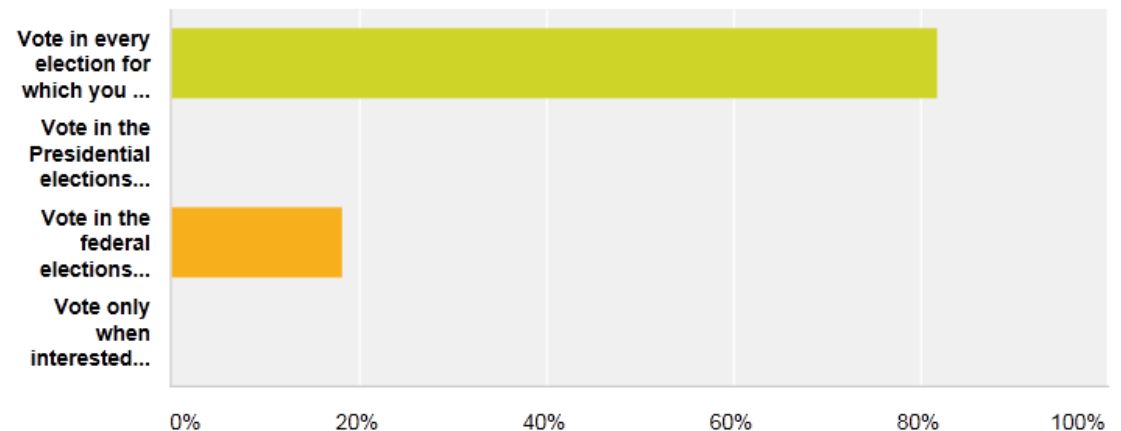
Comments (0)

2 de 3 que utilizan asistencia tienen a alguien que conocen para ayudarlos

Sección Uno: El Votante

How often do you vote?

Answered: 11 Skipped: 17



Answer Choices

Responses

Vote in every election for which you are eligible

81.82% 9

Vote in the Presidential elections only

0% 0

Vote in the federal elections every 2 years

18.18% 2

Vote only when interested in a particular candidate or issue

0% 0

Total

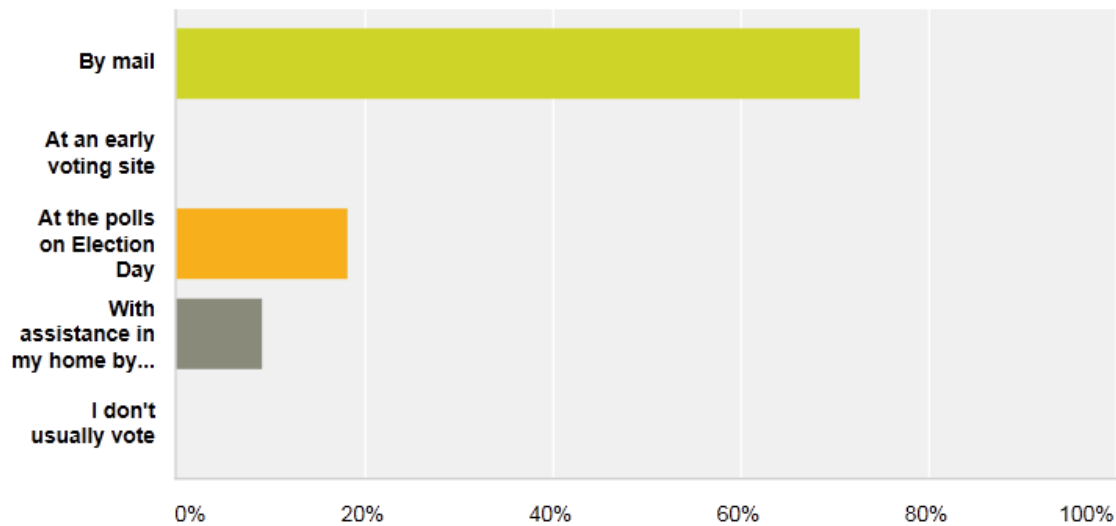
11

Más del 80%
reporta que votan
en cada elección

Sección Uno: El Votante

Do you prefer to vote

Answered: 11 Skipped: 17



Answer Choices	Responses	
By mail	72.73%	8
At an early voting site	0%	0
At the polls on Election Day	18.18%	2
With assistance in my home by a Special Election Board from the Elections Department	9.09%	1
I don't usually vote	0%	0
Total	11	

En la Elección General de 2012 69% de los votos emitidos fueron emitidos temprano (la mayoría por correo)

Impresiones:

- ✓ Sólo hubo 11 respuestas de personas que utilizan formatos alternativos o requieren asistencia.
- ✓ Aunque el número de respuestas es bajo, muchos de los porcentajes reflejan promedios del condado—IÉ porcentaje que votan por correo.
- ✓ Es difícil sacar demasiadas conclusiones con una muestra tan pequeña.





Resultados de la Encuesta

Sección Dos: Votación en las Urnas el Día de Elección



Experiencia de Votación en Persona

Los encuestados que dijeron haber votado en las urnas o en un Sitio de Votación Temprana fueron dirigidos a las siguientes preguntas.

Hubo sólo 2 votantes que respondieron.

At the polls on Election Day

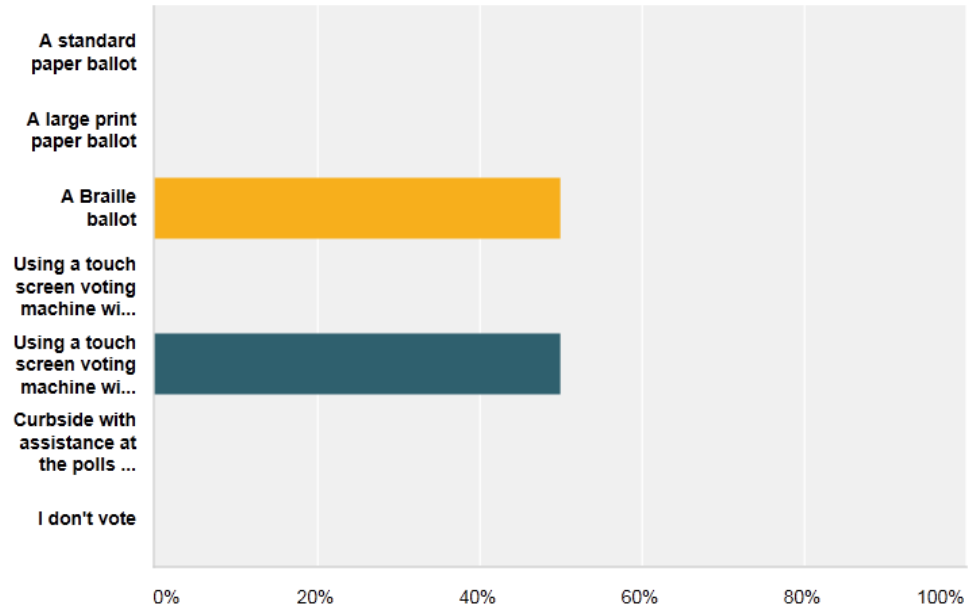
18.18% 2



Sección Dos: Votación en las Urnas el Día de Elección

When you vote, what type of ballot do you use?

Answered: 2 Skipped: 26



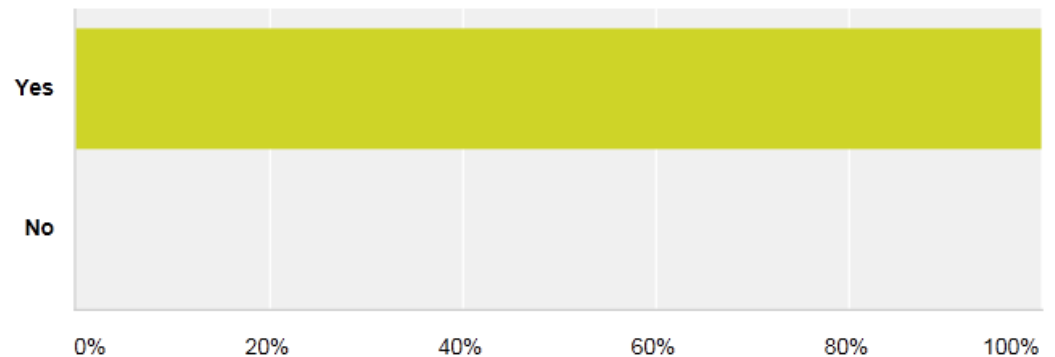
Answer Choices	Responses	
A standard paper ballot	0%	0
A large print paper ballot	0%	0
A Braille ballot	50%	1
Using a touch screen voting machine with the large print function	0%	0
Using a touch screen voting machine with the audio function	50%	1
Curbside with assistance at the polls on Election Day	0%	0
I don't vote	0%	0
Total		2

Interesante porque las boletas en Braille son tradicionalmente por correo, pero algunas son devueltas en las urnas. (Más sobre esto en un minuto)

Sección Dos: Votación en las Urnas el Día de Elección

Did you vote in the Presidential Election in November 2012?

Answered: 2 Skipped: 26



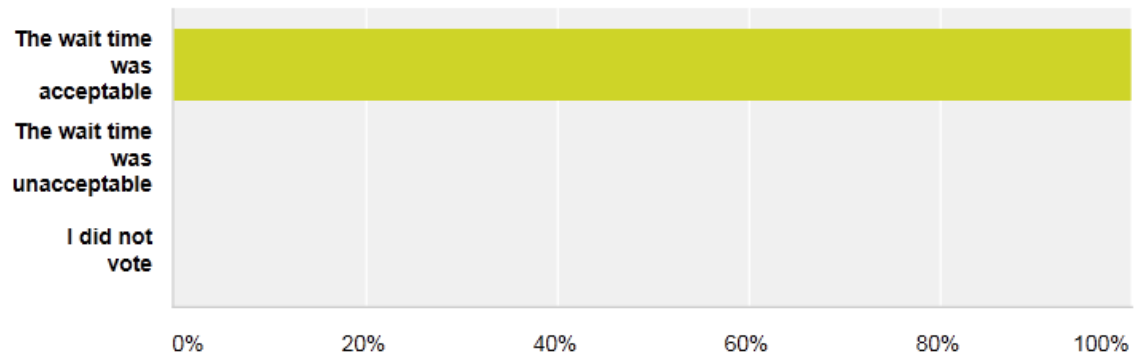
Ambos votantes
votaron en 2012

Answer Choices	Responses	
Yes	100%	2
No	0%	0
Total		2

Sección Dos: Votación en las Urnas el Día de Elección

In the 2012 Presidential Election, how would you rate the length of time you waited in line?

Answered: 2 Skipped: 26



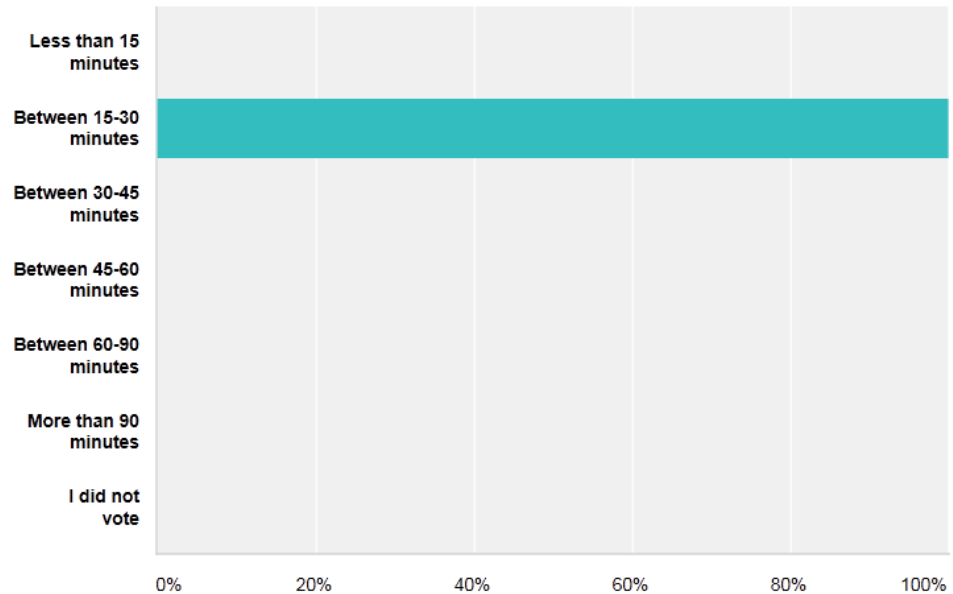
Ambos votantes pensaron que el tiempo de espera era aceptable

Answer Choices	Responses	
The wait time was acceptable	100%	2
The wait time was unacceptable	0%	0
I did not vote	0%	0
Total		2

Sección Dos: Votación en las Urnas el Día de Elección

How long did you have to wait when you voted in the General Election of 2012?

Answered: 2 Skipped: 26



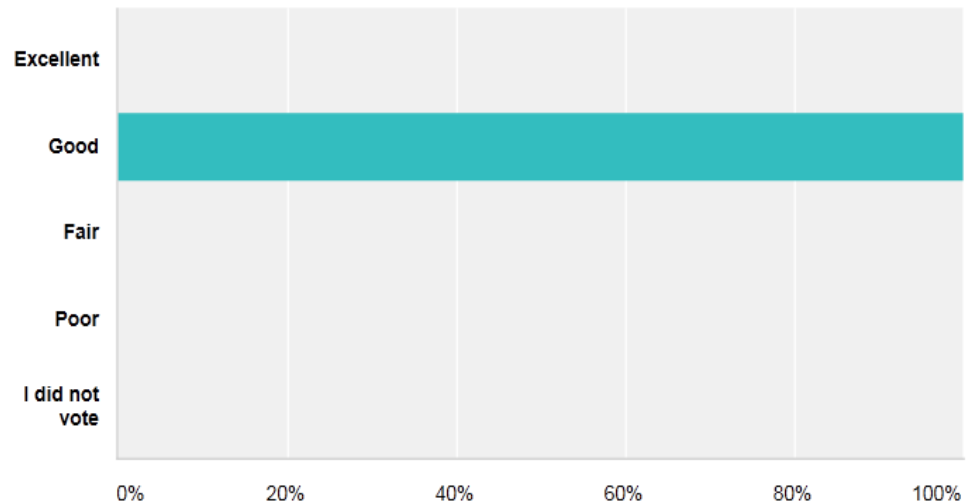
Answer Choices	Responses	
Less than 15 minutes	0%	0
Between 15-30 minutes	100%	2
Between 30-45 minutes	0%	0
Between 45-60 minutes	0%	0
Between 60-90 minutes	0%	0
More than 90 minutes	0%	0
I did not vote	0%	0
Total		2

Ambos votantes
esperaron entre
15-30 min

Sección Dos: Votación en las Urnas el Dia de Elección

How do you rate the customer service you received from the boardworkers at the polls?

Answered: 2 Skipped: 26



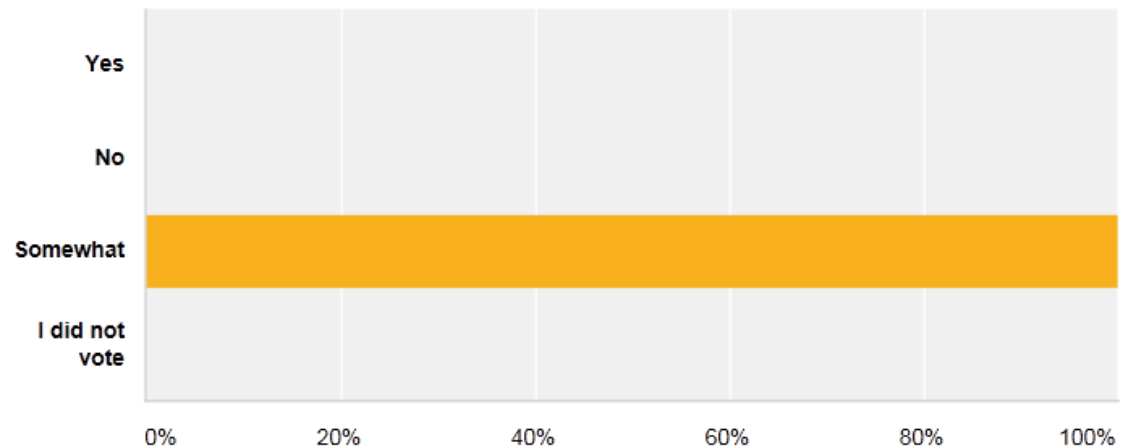
Answer Choices	Responses	
Excellent	0%	0
Good	100%	2
Fair	0%	0
Poor	0%	0
I did not vote	0%	0
Total		2

Ambos votantes
calificaron el
servicio que
recibieron como
“bueno”

Sección Dos: Votación en las Urnas el Día de Elección

Were you satisfied with the ease of voting?

Answered: 2 Skipped: 26



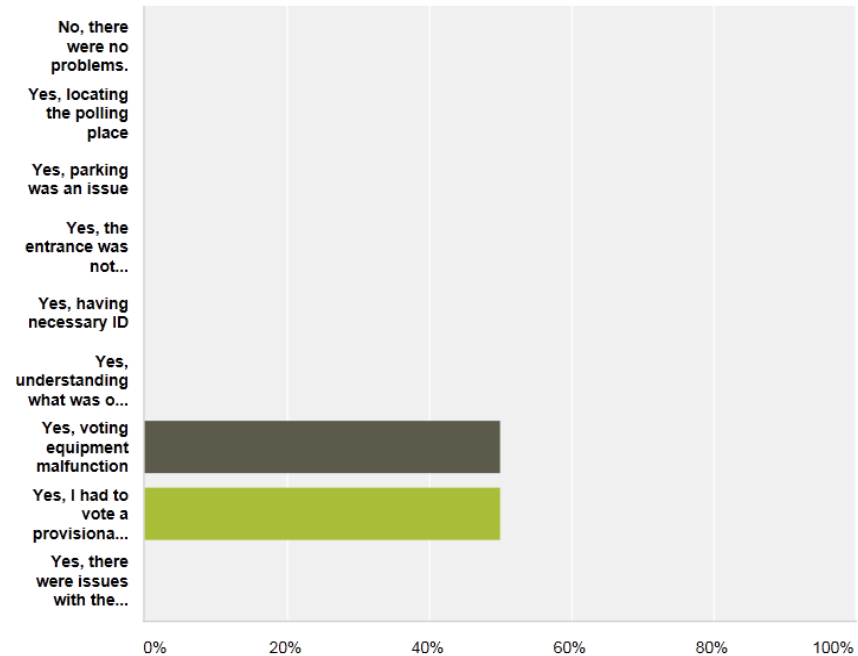
Answer Choices	Responses	
Yes	0%	0
No	0%	0
Somewhat	100%	2
I did not vote	0%	0
Total		2

Ambos votantes
estuvieron sólo
“Un Poco”
satisfechos

Sección Dos: Votación en las Urnas el Día de Elección

Did you encounter any problems in voting?

Answered: 2 Skipped: 26



Answer Choices	Responses	
No, there were no problems.	0%	0
Yes, locating the polling place	0%	0
Yes, parking was an issue	0%	0
Yes, the entrance was not accessible	0%	0
Yes, having necessary ID	0%	0
Yes, understanding what was on the ballot	0%	0
Yes, voting equipment malfunction	50%	1
Yes, I had to vote a provisional ballot	50%	1
Yes, there were issues with the workers at the polls	0%	0

Total Respondents: 2

[Comments \(1\)](#)

Hubo 2 problemas y
1 Comentario

Sección Dos: Votación en las Urnas el Día de Elección

Q13: Did you encounter any problems in voting?

Yes, voting equipment malfunction

Other (please specify)

It took the workers a while to get the Audio to work, which always seems to happen to me.

PAGE 11

Q14: Did the problem get resolved to your satisfaction?

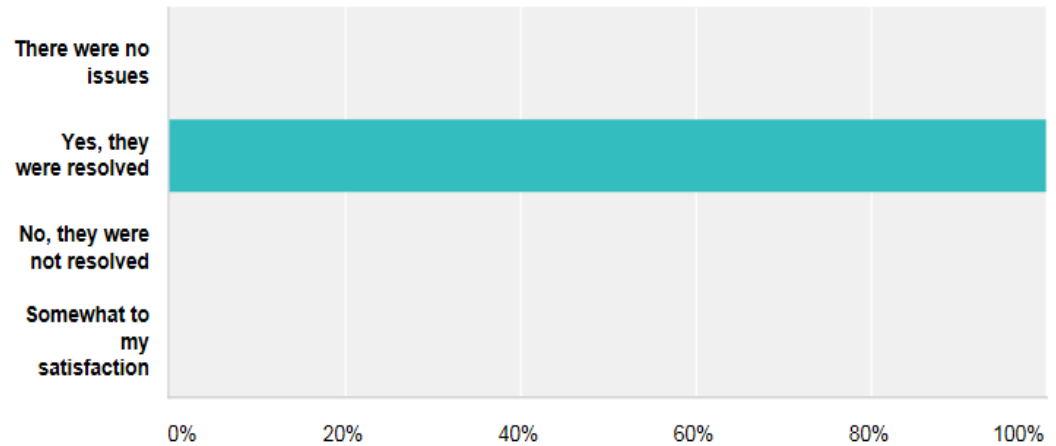
Yes, they were resolved

Habilitar el audio en el Edge es algo que continuamos enfatizando en clase y continúa siendo un desafío para algunos trabajadores electorales.

Sección Dos: Votación en las Urnas el Día de Elección

Did the problem get resolved to your satisfaction?

Answered: 2 Skipped: 26



Answer Choices	Responses	
There were no issues	0%	0
Yes, they were resolved	100%	2
No, they were not resolved	0%	0
Somewhat to my satisfaction	0%	0
Total		2

[Comments \(1\)](#)

El comentario aquí fué el nombre del votante—fueron el votante provisional porque se les había enviado una boleta en braille que no devolvieron.

Impresiones:

- ✓ Demostró ser de gran ayuda cuando los votantes proporcionaron suficiente información para rastrear lo que era el verdadero problema, y frustrante cuando no lo hicieron.
- ✓ El Edge se utiliza principalmente en las urnas para el componente de audio y algunos trabajadores siguen teniendo dificultades con el a pesar de que las máquinas han estado en uso ahora durante 7 años!





Resultados de la Encuesta

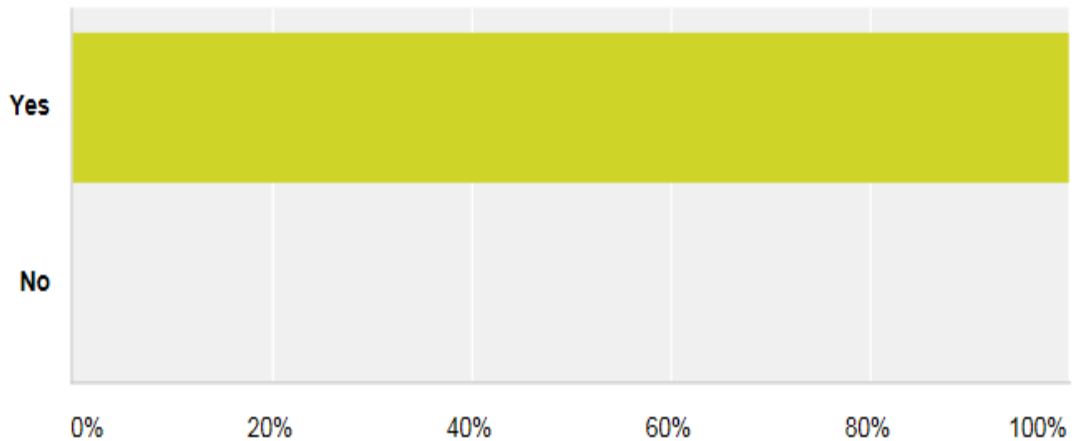
Sección Tres: Votación por Correo



Sección Tres: Votación por Correo

Did you vote in the Presidential Election of 2012?

Answered: 8 Skipped: 20



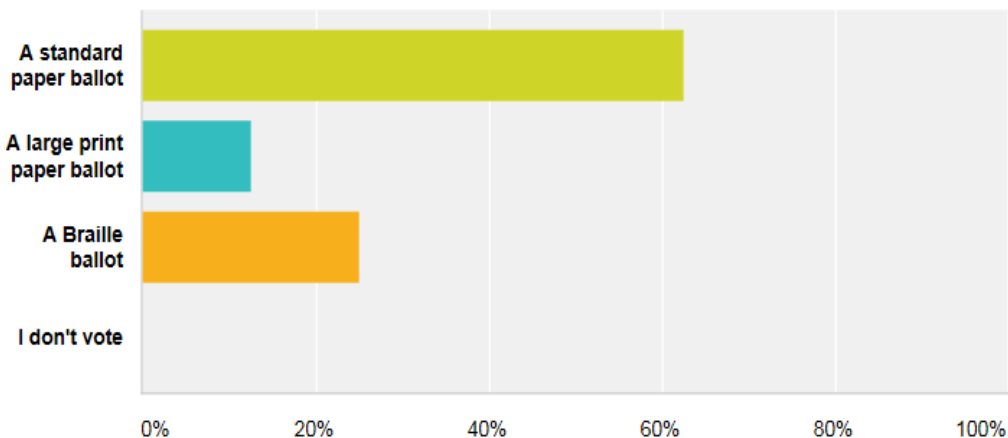
Answer Choices	Responses	
Yes	100%	8
No	0%	0
Total		8

Todos votaron en
2012

Sección Tres: Votación por Correo

When you vote by mail, what type of ballot do you use?

Answered: 8 Skipped: 20



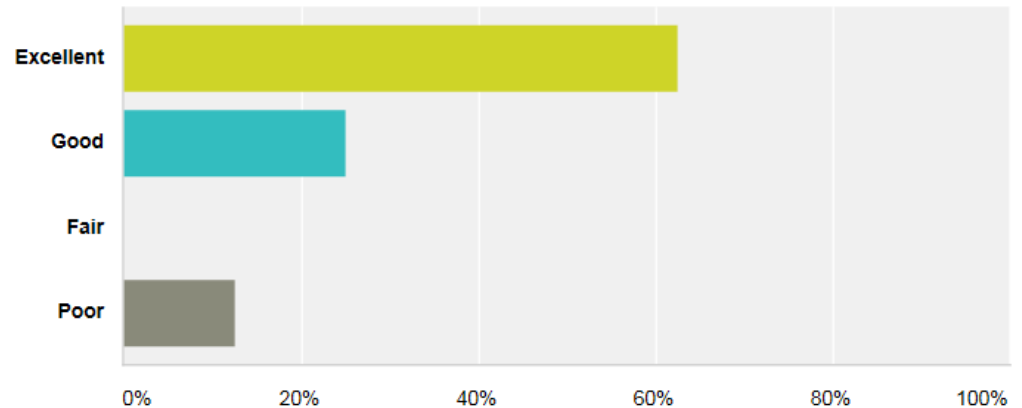
Answer Choices	Responses	
A standard paper ballot	62.50%	5
A large print paper ballot	12.50%	1
A Braille ballot	25%	2
I don't vote	0%	0
Total		8

La mayoría de los votantes dijeron que utilizaron la boleta estándar... Tal vez con un dispositivo de ayuda?

Sección Tres: Votación por Correo

How do you rate the customer service you received in getting your ballot?

Answered: 8 Skipped: 20



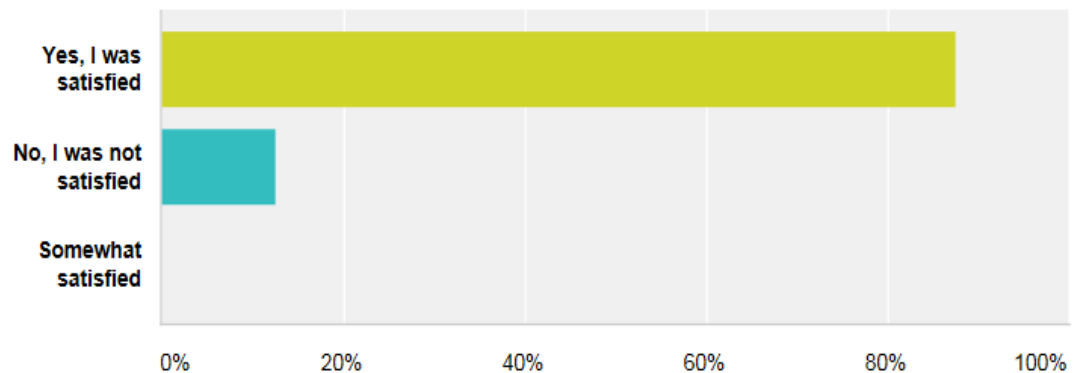
Answer Choices	Responses	
Excellent	62.50%	5
Good	25%	2
Fair	0%	0
Poor	12.50%	1
Total		8

Aunque la mayoría calificó el servicio como “Excelente”, claramente hubo un problema para al menos 1 votante

Sección Tres: Votación por Correo

Were you satisfied with the ease of voting?

Answered: 8 Skipped: 20



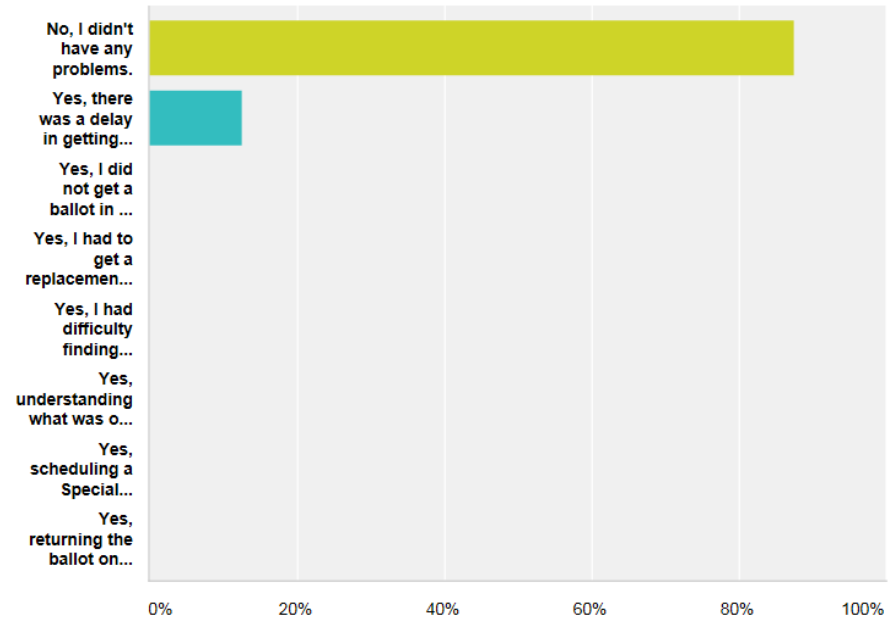
El problema afectó la satisfacción del votante

Sección Tres: Votación por Correo

La cuestión fué la demora de la boleta

Did you encounter any problems in voting?
Select all that apply.

Answered: 8 Skipped: 20



Answer Choices	Responses	
No, I didn't have any problems.	87.50%	7
Yes, there was a delay in getting my ballot	12.50%	1
Yes, I did not get a ballot in a format I could use	0%	0
Yes, I had to get a replacement ballot	0%	0
Yes, I had difficulty finding someone to help me mark my ballot.	0%	0
Yes, understanding what was on the ballot was difficult.	0%	0
Yes, scheduling a Special Election Board to help me mark my ballot	0%	0
Yes, returning the ballot on time (by 7 PM on Election Day)	0%	0

Total Respondents: 8

[Comments \(1\)](#)

Sección Tres: Votación por Correo

Q17: How do you rate the customer service you received in getting your ballot?

Excellent

Q18: Were you satisfied with the ease of voting?

Yes, I was satisfied

Q19: Did you encounter any problems in voting? Select all that apply.

No, I didn't have any problems.

Other (please specify)

Only once. I was sent a print ballot early, and had to reconfirm my spot on the list for Braille ballots with the county.

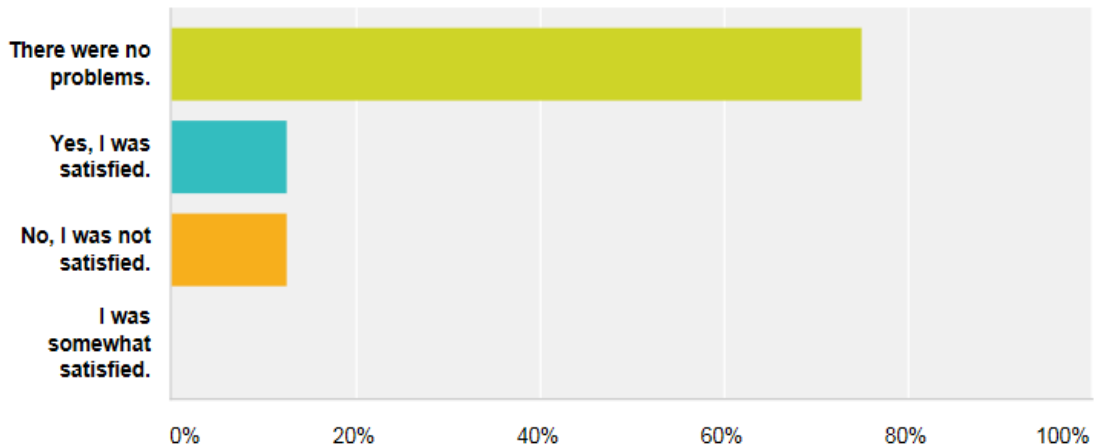
El comentario fué de un votante que recibió la boleta estándar y tuvo que solicitar una en Braille, no puso que había encontrado un retraso.

Desafortunadamente, ese votante no proporcionó ninguna otra información por lo que no pude comprobar lo que pasó...

Sección Tres: Votación por Correo

Did your problem get resolved to your satisfaction?

Answered: 8 Skipped: 20



El votante no estaba satisfecho, pero no estoy segura de por qué la demora:
No está en PEVL?
USPS?
VR no actual?

Answer Choices	Responses	
There were no problems.	75%	6
Yes, I was satisfied.	12.50%	1
No, I was not satisfied.	12.50%	1
I was somewhat satisfied.	0%	0
Total		8

Impresiones:

- ✓ Para una encuesta sobre formatos alternativos y asistencia al votante, la mayoría de las respuestas vinieron de votantes que utilizaron boletas estándar independientemente...
- ✓ Para todos los votantes que pusieron que utilizan una boleta estándar, todos seleccionaron esto como la primera opción (que era para filtrar los votantes utilizando formatos de votación estándar):

Q2: Are you a:

Registered voter who uses assistance, an assistive device, or alternative format?



Impresiones:

- ✓ Un tercio de las respuestas fueron para formatos alternativos.
- ✓ Aunque la mayoría de los votantes no tuvieron problemas, no podemos determinar cuál fué el problema para el votante que si tuvo un problema debido a la falta de información.





Resultados de la Encuesta

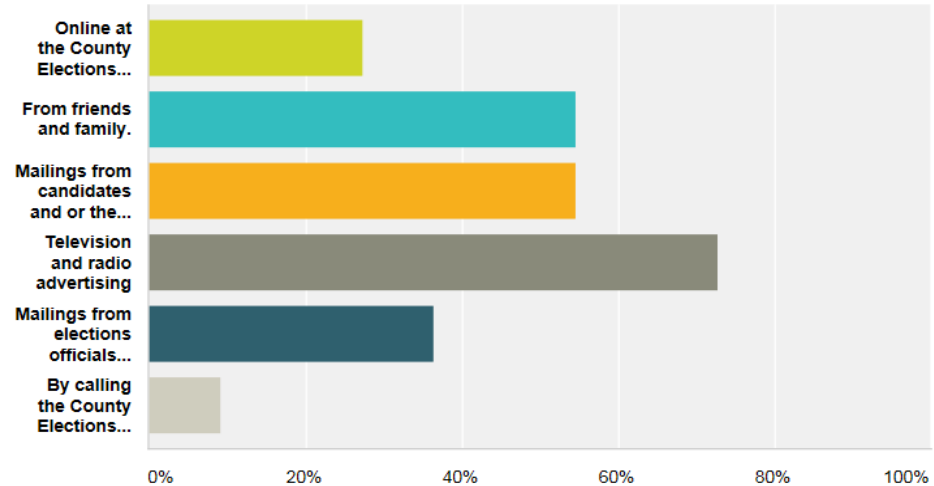
Sección Cuatro: Materiales de Votación



Sección Cuatro: Materiales de Votación

How do you get information about upcoming elections? Select all that apply.

Answered: 11 Skipped: 17



Answer Choices	Responses	
Online at the County Elections Department website	27.27%	3
From friends and family.	54.55%	6
Mailings from candidates and or the political parties	54.55%	6
Television and radio advertising	72.73%	8
Mailings from elections officials (Example: Publicity pamphlets, sample ballots, etc.)	36.36%	4
By calling the County Elections Department	9.09%	1
Total Respondents: 11		
Comments (1)		

Los votantes obtienen su información de una variedad de fuentes, sólo un poco más de 1 en 4 de nuestro sitio web

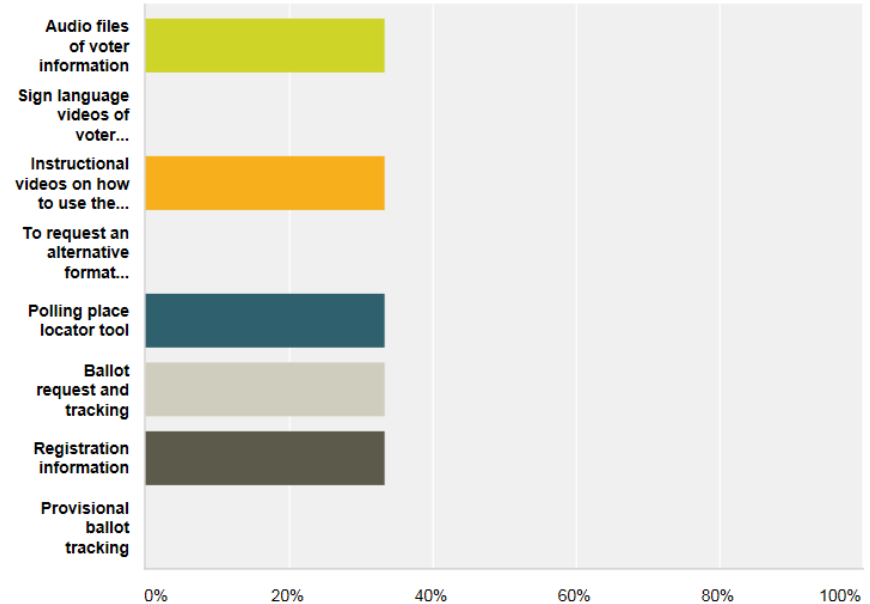
Political websites. i.e. POLITICO, RCP, fivethirtyeight, Choose Your Stance, azcentral, AZ Cap Times, Twitter, etc.

5/9/2013 8:46 AM [View respondent's answers](#)

Sección Cuatro: Materiales de Votación

Which services do you use at the County Election Department website? Select all that apply.

Answered: 3 Skipped: 25



Answer Choices	Responses	
Audio files of voter information	33.33%	1
Sign language videos of voter information	0%	0
Instructional videos on how to use the voting equipment	33.33%	1
To request an alternative format accommodation	0%	0
Polling place locator tool	33.33%	1
Ballot request and tracking	33.33%	1
Registration information	33.33%	1
Provisional ballot tracking	0%	0
Total Respondents: 3		

Curiosamente, todos los votantes utilizan el sitio web para exactamente las mismas cosas... (Ninguno para video ASL, solicitar formato alternativo, ni seguimiento de la boleta provisional)

Impresiones:

- ✓ Los votantes que votaron en las urnas obtuvieron su información llamando al MCED, de familia y amigos, TV y radio:

Q21: How do you get information about upcoming elections? Select all that apply.

By calling the County Elections Department

PAGE 15: Voting Information

Q21: How do you get information about upcoming elections? Select all that apply.

From friends and family.

Television and radio advertising



Impresiones:

- ✓ Esos votantes no vieron los videos sobre cómo utilizar las máquinas de votación.
- ✓ Ese votante votó por correo....:



Q5: How often do you vote?

Vote in the federal elections every 2 years

Q6: Do you prefer to vote

By mail



Resultados de la Encuesta

Sección Cinco: Comentarios






Sección Cinco: Comentarios

Make mail in ballots more available and write them in plain English so individuals know what they are voting for or against.

7/16/2013 1:19 PM [View respondent's answers](#)


I work the polls and I think we do a darn good job!

7/15/2013 12:38 PM [View respondent's answers](#)



We need some improvement in the training for setting upl the audio for the EDGE machine. Otherwise, I brag to people in other states howgood we have it here.

7/15/2013 9:58 AM [View respondent's answers](#)



I am deaf voter. I use absentee vote form, I hope this one is not disconnected. Perfect for me.

7/13/2013 9:11 PM [View respondent's answers](#)

by continuing the great work you are doing to ensure every Arizonan has easy access to easy-to-understand information on ballot initiatives and are encouraged to vote. Keep fighting the efforts to limit participation.

7/13/2013 12:36 PM [View respondent's answers](#)

Pass Senator Reagan's bills

5/15/2013 10:28 AM [View respondent's answers](#)



Sección Cinco: Comentarios

Better training of poll workers in using the elections machine.

5/15/2013 7:52 AM [View respondent's answers](#)

Very unfriendly to Hispanic voters

5/9/2013 2:50 PM [View respondent's answers](#)

provide physical assistance to voters as they are voting. More designated polling places for the disability to cast their vote.

5/9/2013 11:30 AM [View respondent's answers](#)

I think for the most part, it was a decent experience.

5/9/2013 9:23 AM [View respondent's answers](#)

Forward this survey on to the other counties, so it can reach more voters. I am forwarding this on to my friends, but many of them reside in Tempe for school, and so on. This survey should be spread out further, if the other counties are willing to participate.

5/9/2013 8:47 AM [View respondent's answers](#)

Sección Cinco: Comentarios

Very unfriendly to Hispanic voters

5/9/2013 2:50 PM

[View respondent's answers](#)

Q5: How often do you vote?

Vote in the federal elections every 2 years

Q6: Do you prefer to vote

By mail

Q17: How do you rate the customer service you received in getting your ballot?

Poor

Q18: Were you satisfied with the ease of voting?

No, I was not satisfied

Q19: Did you encounter any problems in voting? Select all that apply.

Yes, there was a delay in getting my ballot

PAGE 14

Q20: Did your problem get resolved to your satisfaction?

No, I was not satisfied.

PAGE 15: Voting Information

Q21: How do you get information about upcoming elections? Select all that apply.

Online at the County Elections Department website

PAGE 16: Use of www.recorder.maricopa.gov

Q22: Which services do you use at the County Election Department website? Select all that apply.

Instructional videos on how to use the voting equipment

Este votante vota por correo, tuvo un retraso en recibir su boleta, utiliza el sitio web para ver videos sobre cómo votar en las máquinas en las urnas, y ve a MCED como hostil hacia los votantes Hispanos pero no hace comentarios sobre ninguno de estas cuestiones directamente.

Impresiones:

- ✓ El entrenamiento en el Edge es un continuo desafío
- ✓ La educación al votante sobre la disponibilidad del voto por correo y la votación temprana— aunque hemos tenido la PEVL por 6 años, parece que no todos los votantes están conscientes de ello.
- ✓ La usabilidad de la boleta y el uso de un lenguaje sencillo continua siendo un área para abordar.
- ✓ Aunque MCED es conocido a nivel nacional por nuestro programa de lengua minoritaria y la asistencia a los votantes, puede haber un problema de percepción pública/ confianza



Preguntas?

